



c/o Alan Groves, Bramley House, The Orchard, Ryecroft Road, Frampton Cotterell, Bristol, BS36 2HW

Fax: 01454 250805 Mobile: 07767 413684

Email: themoonloungers@yahoo.co.uk Web site: www.themoonloungers.com

TERMS AND CONDITIONS

- **Making a booking:** It is only on receiving email instructions to go ahead with the booking that we provisionally hold the date for 2 weeks to allow time for us to issue, by post, our booking form and deposit request letter, and for the customer to return the deposit cheque or transfer the deposit. The booking only becomes definite when we receive the 20% deposit, at which point we will confirm the booking to you by email.
- **Balance payment:** The balance will be requested around 4 weeks before the function, with payment due 2 weeks before the function.
- **Cancellations:** In the event of cancellation of a booking, the deposit is non-refundable. In the event of the Moon Loungers being prevented from playing due to illness/emergency, the deposit will be returned (as will be the full amount, if already paid).
- **Insurance:** Most venues now insist that bands have public liability insurance and PAT certification of their equipment. The Moon Loungers hold £5 million public liability cover and all our equipment is PAT tested.
- **Venues:** The venue for the event will provide access and parking for our vehicles, as well as reasonable access to the room in which we are performing.
- **Temporary structures:** We regret that we are unable to perform at evening functions that take place in temporary structures, i.e. marquees. Please note this does not generally apply to marquees that are a permanent fixture at a venue (e.g. Tortworth Court).
- **Timings:** For evening performances, the Moon Loungers will set up after 5.00pm unless otherwise agreed, thus allowing them the opportunity to perform at another function during the day. All evening performances will end no later than midnight; if the Moon Loungers are required to remain at a function beyond midnight, each additional half an hour will be charged at £100 and agreed prior to payment of the balance.
- **Equipment and instruments:** It is agreed that the equipment and instruments brought to the function by the Moon Loungers are not available for use by any other person, except by specific permission of the musician.
- **General environment:** The Moon Loungers are to perform in a safe, non-abusive environment. Any mistreatment or abuse will result in the immediate discontinuation of services with deposit and full balance retained by the Moon Loungers.
- **Food:** We try not to place excessive demands on customers when it comes to the provision of food. However, when the Moon Loungers are required to perform at a function for an extensive period (e.g. daytime service followed by evening performance), it would be greatly appreciated if some food can be provided. For evening performances, the Moon Loungers would request that they can partake in the buffet where possible.
- **Expenses:** We make no charge for travelling expenses or other expenses.
- **Meetings:** We offer an optional pre-wedding/event meeting with Steve and Chris which takes place at our "HQ" in Frampton Cotterell (generally between 9am and 6pm on Tuesdays). This enables us to discuss timings and song choices, and also get to know each other a little. We arrange this around 6 weeks before the function. If meeting in person isn't possible we can discuss everything via e-mail.
- **Acoustic duo/3-piece band:** Daytime performances at the ceremony or wedding breakfast are as an acoustic duo, whilst evening performances are as a 3-piece band. The acoustic duo is not generally offered for the evening party.
- **All inclusive evening package:** Our evening party package is "all inclusive" of disco lighting, amplifiers and disco. We do not charge for hire of any equipment we bring to an event.
- **Learning songs:** If required, and where possible, the Moon Loungers will learn a song for your first dance. Whilst they are always open to taking other advance song requests outside of their repertoire, they are unable to learn every request and are not obliged to do so. All requests should be made well in advance of the event (ideally no less than 2 months before).
- **Disco songs:** the Moon Loungers have an extensive library of tracks and are happy to take advance requests for songs outside of their suggested disco lists. If any requested songs are not in the library then we would be grateful if mp3 files of these songs could be provided to us at least 2 weeks before the event.